

Craig M. Immel
4432 Golden Eagle Rd. NW
Massillon, OH 44646

June 5, 2013

Pence Bros.
Att: Jeremy Pence
7026 Wales Ave. NW
North Canton, OH 44720

Dear Jeremy,

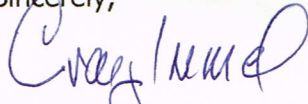
Just a note of appreciation for the awesome job you did on the new roof installation at our home.

Your staff was wonderful ... they were a great group of guys who not only worked hard but were also very meticulous with all aspects of the job.

It is rare in this day and age to find people that "own" their work and exceed your expectations, but that was clearly the case.

Please pass along our thanks to all involved and best wishes for continued success.

Sincerely,



Craig Immel